

## CUSTOMER INFORMATION

ORGANISATION \_\_\_\_\_

ADDRESS \_\_\_\_\_

NAME \_\_\_\_\_

E-MAIL \_\_\_\_\_

PHONE NR : \_\_\_\_\_

## BOOKING OF A ROMANTIC FIAKER RIDE IN VIENNA

To confirm the service please print the document, fill in all the fields and send it back to us via e-mail (as an attachment) or fax with your stamp and signature. This contract will be binding for City Tours only after having been reconfirmed by City Tours GmbH.

BOOKING DETAILS	
DATE OF SERVICE <small>(fill in, please!)</small>	TIME <small>(fill in, please!)</small>
N° OF PARTICIPANTS <b>2</b>	
SERVICE DETAILS	2 hour romantic Fiaker carriage ride in Vienna with 1 Fiaker carriage: 1 <sup>st</sup> hour in the city center, 2 <sup>nd</sup> hour in the Wiener Prater park alleys. Warm blanket, 1 bottle of sparkling wine + 2 glasses included. Price: <b>EUR 360,00</b>
REMARKS ON YOUR PART	
MEETING POINT <small>(please choose an option or fill in the address of your preferred meeting point!)</small>	<input type="checkbox"/> Fiaker station Saint Stephen's square <input type="checkbox"/> Fiaker Station Heroes square (Heldenplatz) <input type="checkbox"/> Fiaker station Albertinaplatz <input type="checkbox"/> Fiaker station Michaelerplatz <input type="checkbox"/> Behind the Giant Ferris Wheel <input type="checkbox"/> Different meeting point, e.g. your hotel (fill in, please! Additional fee within the 1 <sup>st</sup> district: <b>EUR 40,00</b> ):
<b>IMPORTANT INFORMATION:</b> The meeting point for our standard Fiaker carriage tours must be within the city centre of Vienna (first district). If you want to start your tour outside of the first city district of Vienna, an additional fee will be charged. Please contact us for detailed information! The booked services are only available during the booked time frame. If the customer is delayed the service will not be automatically be extended. Should you wish to extend the service please contact City Tours. Arrangements with the people carrying out the service are not binding for City Tours.	
GUIDESERVICE <small>(please select if desired!)</small>	<input type="checkbox"/> 1 licensed tour guide. Additional fee: <b>EUR 190,00</b>
<b>IMPORTANT INFORMATION:</b> The main task of a tour guide is to explain the sights and monuments you see during your ride.	
CATERING <small>(please select if desired!)</small>	<input type="checkbox"/> Extra catering on board: Per Fiaker carriage (additionally to the included service) 12 canapés, 1 bottle of sparkling water, 1 pack of orange juice + 2 glasses for non-alcoholic drinks. Additional fee: <b>EUR 60,00 per Fiaker.</b> <input type="checkbox"/> Before or <input type="checkbox"/> after the Fiaker carriage ride: one and a half hour tour in exclusively rented cabin of the Giant Ferris Wheel in the Wiener Prater park with candlelight dinner for two (one glass of sparkling wine, three course menu (we will send you the actual menu selection directly after your booking) 1 l of sparkling water, 2 bottles of 0,375 l wine (1 red / 1 white), coffee and service included). Additional fee for 2 persons: <b>EUR 390,00.</b> <input type="checkbox"/> one small bouquet of red roses ready in the carriage Additional fee: <b>EUR 75,00</b> <input type="checkbox"/> one long stemmed red rose that will be hidden in the carriage Additional fee: <b>EUR 28,00</b>
DECORATION <small>(please select if desired!)</small>	<input type="checkbox"/> The carriage will carry an A4-sized sheet of paper with the group's name on it. No additional fee. <input type="checkbox"/> The carriage will carry two sealed Info-Sheets (additional fee: <b>EUR 50,00</b> per Fiaker) with the following text: -> <input type="checkbox"/> Simple flower decoration (four small bouquets of flowers). Additional fee: <b>EUR 80,00.</b>
TOTAL PRICE	The all-round price depends on your selection of the above mentioned services and will be detailed on the re-confirmation. Basic price: EUR 360,00 incl. VAT + if selected, guideservice, catering, decoration.
PAYMENT DETAILS	Wire transfer: minimum <b>10% down payment</b> at the moment of the booking, <b>remaining amount 14 days prior to first day of service</b> at the latest. Please keep in mind that this refers to the date the money arrives in our bank account! Potential costs of the wire transfer will be paid by the customer. You will receive our voucher or gift certificate for the requested services after paying.

This contract is subject to the general terms and conditions of Fiaker.co.at / City Tours. You can find the full text of these general terms and conditions online at <http://www.fiaker.co.at/agb.pdf>. If you wish to change program details or number of participants after having sent us the booking confirmation, please note that such changes can only be accepted in writing (postal letter or fax) and have to reach us three days prior to the first day of the booked service. If you need to cancel a pre-booked tour, the following conditions shall apply: up until 31 days before first day of your service: 10% / from 30 to 21 days: 25% / from 20 to 11 days: 50% / from 10 to 5 days: 65% / from 4 days before the first day until the beginning of the service: 85% of the total price. Cancellations can only be accepted in writing.

Date and Location: \_\_\_\_\_

Sign / Stamp: \_\_\_\_\_