

CUSTOMER INFORMATION

ORGANISATION _____

ADDRESS _____

NAME _____

E-MAIL _____

PHONE NR : _____

BOOKING OF A FIAKER SIGHTSEEING TOUR IN VIENNA

To confirm the service please print the document, fill in all the fields and send it back to us via e-mail (as an attachment) or fax with your stamp and signature. This contract will be binding for City Tours only after having been reconfirmed by City Tours GmbH.

BOOKING DETAILS	
DATE OF SERVICE (fill in, please!)	TIME (fill in, please!)
NUMBER OF PARTICIPANTS (fill in, please!) max. 4 persons per carriage	N° OF PARTICIPANTS (fill in, please!) max. 4 persons per carriage
SERVICE 1h carriage ride in the old town of Vienna in the amount of carriages fitting the number of participants (max. 4 persons per carriage): EUR 165,00 per fiaker	LANGUAGE (fill in, please!)
IMPORTANT INFORMATION: Each carriage can accommodate 4 persons. <i>Example:</i> 4 persons + guide = 2 carriages + 2 guides. <i>Example:</i> 9 persons = 3 carriages. The number of necessary carriages (and accordingly, if selected, the guide/s) will be determined based on the number of participants and will be charged accordingly. In case the booking of more carriages with less than 4 persons per carriage is desired, please note this under „Remarks“.	
REMARKS (fill in, please!)	
MEETING POINT (please chose / fill in!)	<input type="checkbox"/> Fiaker station Saint Stephen's square <input type="checkbox"/> Fiaker Station Heroes square (Heldenplatz) <input type="checkbox"/> Fiaker station Albertinaplatz <input type="checkbox"/> Fiaker station Michaelerplatz <input type="checkbox"/> Different meeting point, e.g. your hotel (fill in, please! Additional fee: EUR 35,00):
IMPORTANT INFORMATION: The meeting point for our standard Fiaker carriage tours must be within the city centre of Vienna (first district). If you want to start your tour outside of the first city district of Vienna, an additional fee will be charged. Please contact us for detailed information!	
ASSISTANCE (select, if desired!)	<input type="checkbox"/> licensed tour guide. Surcharge: EUR 160,00 per carriage <input type="checkbox"/> Tour Manager. Surcharge: EUR 100,00 per 5 carriages
IMPORTANT INFORMATION: Difference licensed tour guide // tour manager: The task of a tour guide is explaining the monuments and sights along the way. If this option is selected one tour guide per carriage will be provided and therefore will take up one place in the carriage and will be considered when determining the number of necessary carriages. The task of a tour manager: making sure the guest's getting into the carriages runs smoothly, which is recommended if more carriages are booked at the same time. If this option is selected 1 tour manager will be provided for every 5 carriages. The costs will be charged accordingly. The tour manager will be available at the beginning of the ride.	
CATERING (please select if desired!)	<input type="checkbox"/> On board of every Fiaker carriage 1 bottle of sparkling wine + 4 glasses. Surcharge: EUR 50,00 per Fiaker <input type="checkbox"/> Before or <input type="checkbox"/> after the Fiaker carriage tour: cocktail reception at the Fiaker station (1 glass of sparkling wine or 1 non-alcoholic drink per person + 12 canapés per Fiaker). Surcharge: EUR 100,00 per Fiaker. <input type="checkbox"/> Before or <input type="checkbox"/> after the Fiaker carriage tour: Coffee break at the imperial pastry shop Demel (1 piece of cake & 1 hot beverage per person). Surcharge: EUR 17,00 per person. <input type="checkbox"/> I am interested in other types of catering service (coffee breaks, lunch or dinner arrangements, wine degustation) before, during or after my Fiaker carriage ride. Please send me a detailed offer!
DECORATION (please select if desired!)	<input type="checkbox"/> Every carriage will carry an A4-sized sheet of paper with the group's name on it. No surcharge. <input type="checkbox"/> Every carriage will carry two sealed Info-Sheets (surcharge: EUR 50,00 per Fiaker) with the following text: <div style="border: 1px solid black; height: 20px; width: 100%;"></div> <input type="checkbox"/> Simple flower decoration (four small bouquets of flowers). Additional fee: EUR 80,00 per Fiaker.
TOTAL PRICE	The total price depends on your selection of the above mentioned services and will be detailed on the re-confirmation. Basic price per fiaker: EUR 165,00 incl. VAT + if selected, assistance, catering, decoration.
PAYMENT METHOD	Wire transfer: minimum 10% down payment at the moment of the booking, remaining amount 14 days prior to first day of service at the latest. Please keep in mind that this refers to the date the money arrives in our bank account! Potential costs of the wire transfer will be paid by the customer. You will receive our voucher or gift certificate for the requested services after paying.

This contract is subject to the general terms and conditions of Fiaker.co.at / City Tours. You can find the full text of these general terms and conditions online at <http://www.fiaker.co.at/aqb.pdf>. If you wish to change program details or number of participants after having sent us the booking confirmation, please note that such changes can only be accepted in writing and have to reach us three days prior to the first day of the booked service. If you need to cancel a pre-booked tour, the following conditions shall apply: up until 31 days before first day of your service: 10% / from 30 to 21 days: 25% / from 20 to 11 days: 50% / from 10 to 5 days: 65% / from 4 days before the first day until the beginning of the service: 85% of the total price. Cancellations can only be accepted in writing.

Date and location: _____

Signature / Stamp: _____

Fiaker.co.at www.fiaker.co.at ist eine Marke der City Tours GmbH, A-1120, Rosaliagasse 19/6; FN: 355042x Handelsgericht Wien; DVR: 3000394; UID Nr. ATU66115401

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BANK: Erste Bank, Gudrunstrasse 122, A-1100 Wien National: BLZ 201111, Kto. 295 13 76 95 00

Abwickler: Europäische Reiseversicherung, Kratochwilstr. 4, 1220 Wien International: IBAN = AT04 2011 1295 1376 9500, BIC = GIBAATWW